

## **Preparing for Surgery at Valley Surgery Centre:** **What You Need to Know**

Hello and welcome to Valley Surgery Centre! Please read the information listed below prior to your surgery day to ensure that your experience with us is as smooth and easy as possible.

- We are located at 302-14439 104 Avenue, Surrey. Our building is on the north side of 104 Avenue, just east of 144 Street. It is situated between Petro Canada and the Peoples Church. If you have trouble locating us, please call us at 604-585-3005, and we will do our best to guide you.
- Please bring your Care Card with you on surgery day and leave all valuables at home.
- Please note that all surgical information is communicated in English. If you do not speak English, it is mandatory that you bring someone with you who does or your surgery may be cancelled.
- If your arrival time is 7:00 am or 7:15 am, please plan your trip accordingly. The main entry doors unlock automatically at 7:00 am and you may then access the building. The only exception to this is for patients whose surgery is planned prior to 7:00 am, in which case they will be granted access at their specified arrival time only, and not earlier.
- The waiting area at Valley Surgery Centre has limited seating. Please arrive as close to your scheduled arrival time as possible with one caregiver. In consideration of our surgical patients, we discourage drop offs more than an hour prior to scheduled arrival time or remaining for lengthy periods of time with multiple individuals as it becomes challenging to accommodate everyone.

We aim to provide a pleasant and stress-free visit to our facility and look forward to meeting you.